

**Ordinary General Assembly of the
Association of Club Playa Amadores**
(“Comunidad del Complejo de Apartamentos Club Playa Amadores”)

An Ordinary General Assembly of the Holders of Rights Association of Club Playa Amadores (“**Holders Association**”) is held on 2 December 2022. First call at 09.00 hrs, second call at 09.30 hrs.

Meeting held at Hotel H10 Meloneras Thalasso, San Bartolomé de Tirajana, Las Palmas,

Assistance and representations

- **Holiday Club Canarias Sales & Marketing S.L.U.**, holding 416 votes equivalent to that number of weeks (“*holdership rights*”), represented during the meeting by Mr. Miguel Juliá (also designated as “**HCCSM**”)
- **Holiday Club Canarias Resort Management S.L.U.**, acting as administrator of the Holders Association, representing holders holding 17 weeks (“*holdership rights*”) by way of proxies granted for such purpose, represented during the meeting by Ms. Ilona Kievits (also designated as “**HCCRM**”)
- **Holiday Club Canarias Vacation Club S.L.U.**, holding 234 votes equivalent to that number of weeks (“*holdership rights*”), represented during the meeting by Mr. Matthew Summers.
- **Mr. Keld Hvidbjerg** representing holders holding 57 weeks (“*holdership rights*”) by way of proxies granted for such purpose.
- **Ms. Ana Lise Astrand & Mr. Ake Runqvist** representing holders holding 32 weeks (“*holdership rights*”) by way of proxies granted for such purpose.
- **Mr. Nils Braathen & Mrs. Helena Braathen**, representing holders holding 23 weeks (“*holdership rights*”) by way of proxies granted for such purpose.
- **Mr. Roy Stovell & Mrs. Arlene Stovell**, representing holders holding 2 weeks (“*holdership rights*”) by way of proxies granted for such purpose.
- **Mr. Trond Gulbrandsen & Mrs. Janne Gulbrandsen**, representing holders holding 3 weeks (“*holdership rights*”).
- **Mr. Mark Damsell**, representing holders holding 2 weeks (“*holdership rights*”).
- **Mr. Anthony Edwards & Mrs. Regina Edwards**, representing holders holding 2 weeks (“*holdership rights*”).
- **Ms. Ann Lau & Mr. James Costelo** representing holders holding 1 weeks (“*holdership rights*”).
- **Mr. Orjan Stenkel & Mrs. Monika Stenkel** representing holders holding 2 weeks (“*holdership rights*”).

A list of attendants is prepared.

The meeting takes place together with the meetings of the Holders Association of Club Vista Amadores, Club Jardin Amadores, Club Sol Amadores and Club Puerto Calma although resolutions will be passed independently. This is in line with the decision passed in the meeting held on 2 December 2021 to have all meetings at the same time, and this was anticipated in the calling of the meeting. The casting of votes shall be done separately for each Club. For the purposes of the recording of the decisions, separate minutes will be prepared. All attendants agree to this procedure.

The meeting starts on time in the second call.

Presentation of the Chairman of the Meeting and of the participants

Mr. Calvin Lucock acts as the Chairman of the Holders Association and Mr. José Puente acts as Secretary of the Holders Association, as they were elected in the last meeting of the General Meeting of the Holders Association of Club Playa Amadores held on 2 December 2021. This is acknowledged by all attendants.

The Chairman introduces other participants in the meeting to the attendees:

1. Mr. Roberto Picón, Vice-chairman.
2. Mr. Matthew Summers, representing Holiday Club Canarias Vacation Club S.L.U.

3. Ms. Ilona Kievits, representing Holiday Club Canarias Resort Management S.L.U. and for taking notes for the minutes.
4. Mr. Miguel Juliá, representing Holiday Club Canarias Sales & Marketing S.L.U.

Language of the meeting

In accordance with past practices, since all holders attending the meeting speak English, it is agreed that the meeting will be held in English. All attendees confirm that they are fine in having the meeting in English.

The General Assembly was called by means of a letter sent by the Administrator of the Holders Association, as established in the by-laws of the Holders Association.

The attendees are informed that all information for the meeting is available on the Internet where the holders can download the callings, minutes of the previous meeting, the statements of income and the budget proposal. The former webpage www.hccanarias.com remains operative and all documentation can also be accessed through <https://www.holidayclubcanarias.com/members/>

Being present or represented holders holding a total number of **791** rights (equivalent to the same number of weeks), the meeting is considered as duly convened and constituted in second call. The Chairman declares that the General Assembly is validly formed, without any attendant making any protest or reservation, to discuss the following.

AGENDA

1. Minutes of the previous General Meeting
2. Report from the Administrator Holiday Club Canarias Resort Management S.L.U. on the year 2022.
3. Status of the reparation and renovation fund and of the uses given to the fund
4. Report of the Services Company on the 2021 Statement of Income and Expenditure
5. Report of the external auditor of the 2021 Statement of Income and Expenditure of the Association
6. Report on the repossession by developer of weeks of holders in default. Prorogation of the 2011 resolution
7. Presentation of the budget submitted by the services company Holiday Club Canarias Resort Management S.L.U. for rendering services to the resort and holders in 2023 and its approval.
8. Appointment and/or renewal as appropriate, of the Chairman of the Association.
9. Appointment and/or renewal as appropriate, of the Vice-chairman of the Association.
10. Appointment and/or renewal as appropriate, of the Secretary of the Association.
11. Appointment and/or renewal as appropriate, of the Administrator and Services Company
12. Questions and answers.
13. Granting of powers to implement and to remedy the resolutions passed.

RESOLUTIONS

1. Minutes of the previous General Meeting

The Chairman explains that the Minutes of the General Meeting held on 2 December 2021 were drafted according to the law and the authorization granted by the holders and approved by the Chairman and Secretary. The Secretary informs that the minutes were uploaded into the webpage www.hccanarias.com. No questions or concerns are raised.

The Chairman indicates that the minutes are valid with the signature of the Chairman and Secretary, but he asks the attendees for comments or remarks on the minutes of the previous meeting. No comments or remarks to the minutes are made. The minutes are thus acknowledged by all attendees and no additional comments are made.

2. Report from the Administrator Holiday Club Canarias Resort Management S.L.U. on the year 2022

The Chairman highlights the annual challenges all over Europe after the COVID period, such as Brexit, the Ukraine war, the respective inflation in electricity, gas, and the general inflation of foods, petrol, basic needs, etc. The reason for addressing this at the start of the meeting is due to the increased budgeted costs, renovations, and the many questions that were put forward prior to the meeting.

The Chairman suggests answering all questions that would normally be addressed at the end of the meeting now, to give fluidity to the meeting. All present agree, but for the purpose of the minutes, these will be recorded as per the agenda.

3. Status of the reparation and renovation fund and of the uses given to the fund

Mr. Roberto Picón explains that there are currently no monies in the reparation and renovation fund to do mayor investments in 2023. As of 31 December 2021, the available money in the bank account for the renovation fund was exhausted, showing a deficit of 33,019.35 Euros. The main expenditure related to the unexpected increase in electricity costs that was not budgeted for in 2022. The difference for paying those costs was financed by HCC. To pay back this difference, the maintenance fee increase is 5% higher in Club Playa Amadores compared to the other resorts.

As per 2022 budget, the total contribution for the renovation fund was agreed to be 36,274.73 Euros. In accordance with the authorisation granted in last year meeting, the Services Company has used the available proceeds throughout 2022 to carry out investments. An amount of 96,187.58 Euros has been invested so far. Regarding the expenses shown in the status of the reparation and renovation fund of 2022, the costs are related mainly to heating pool system (new machinery), electrical appliances, electricity, monthly payback air conditioning & gas investment, upholstery, Wi-Fi investment and others.

The information uploaded includes a report detailing the concepts, and the related invoices and amounts.

Accordingly, and subject to any further investment decision, the total amount that is available as of 30 November 2022 is exhausted, showing a deficit of 92,932.25 Euros.

Upon questions raised by some of the participants, Mr. Roberto Picón explains, that:

- *The cost for the installation of the Wi-Fi is spread over 5 years.*
- *Part of the electricity was funded from the reparation and renovation fund, because of a considerable increase in electricity costs that were not budgeted for 2022.*

No further questions are raised.

The Chairman requests that the authorisation in favour of the Administrator to use the funds, if necessary, for renovation works granted last year, is renewed for 2023 and future years, acknowledging that a full report will always be provided to the Holders Association.

A voting takes place, and all holders vote in favour. No holder raises any objection or wants to abstain. Therefore, the following resolution is unanimously passed:

- ⇒ The Administrator is authorised to use the funds available in the reparation and renovation fund during 2023 and future years to devote the funds to any reparation or renovation purposes.

4. Report of the Services Company on the Statement of Income and Expenditure of the Holders' Association for 2021

The Chairman explains to the holders that a Statement of Income and Expenditure for the whole year 2020 has been prepared and it has been uploaded in the webpage. Mr. Roberto Picón states that the Statement shows the total amount of actual expenses incurred in that period. The main conclusions of the Statement of Income are as follows:

- a) The budget approved in 2020 for year 2021 forecasted a total amount of expenses for 2021 of 883,310.55 Euros.
- b) The actual level of expenses to third parties amounted to 865,734.69 Euros.
- c) The actual level of collected maintenance fees in 2021 amounted to 772,634.50 Euros.
- d) The amount of uncollected maintenance fees of 2021 was 62,916.38 Euros.
- e) The extra income contributed to the club was 28.435,52 Euros.
- f) As result, there has been a deficit of 58,184.60 Euros.

Upon questions raised, Mr. Roberto Picón informs:

- That the Statement of Income and Expenditure includes in the post “Extra income”, is the income allocated to the budget for the of maintenance fees payable for the additional apartments.
- “Future weeks” refers to the anticipated costs for covering the use of weeks in subsequent years. HCCSM has accepted to put its weeks at the disposal of holders for their future use, in the understanding that the club covers the related maintenance fee of those weeks. HCCSM was entitled and has tried to use the deposited weeks (when possible, and subject to the resorts being open), and in those cases, the cost of the maintenance regarding future weeks will not need to be covered. But if the deposited weeks cannot be used, and the holders use future weeks in 2022, 2023 or 2024, then HCCSM would logically expect that the related maintenance fee costs are covered by the club. Therefore “Future weeks” refers to the estimate of maintenance fees linked to the number of weeks that holders will want to use in the future.
- “Refunds” refers to holders that could not use their week during COVID and did not want to use the weeks in the future, allowing them to opt for a 30% refund. The figure relates to monies that were refunded to holders that opted for a refund.

No further questions were raised.

The following comments, that do not require addressing, are made:

- Holders acknowledge the importance of keeping the clubs healthy and commercialization of the unsold weeks (majority in low season) is necessary, as if there is no influx of monies, the maintenance fee cannot be paid. It would be worse if HCC wouldn't take weeks back and just leave those weeks with unpaid maintenance, getting to the point where the maintenance would drastically increase, and specific services need to be stopped to enable the resort to survive.
- One of the holders highlights that it is important to guarantee that apartments that are not used can be rented out, and it needs to be looked at as a global picture.

The Chairman thanks the holders for the understanding of this.

No further comments were made.

A voting takes place, and all holders vote in favour of acknowledging the Statement of Income and Expenditure of 2021. No holder raises any objection or wants to abstain. Therefore, the following resolution is unanimously passed:

- ⇒ The Statement of Income and Expenditure of 2021 is acknowledged and approved.
- ⇒ The management and the services carried out by the Services Company are also approved.

The Chairman indicates that the deficit in the statement of income and expenditure of 2021 will be entirely assumed by the Administrator. Following a remark from Mr Nils Braathen this issue is passed in the form of a resolution. Therefore, it is unanimously approved that:

- ⇒ The deficit of 2021 will not be carried forward to the 2023 budget and it will be fully assumed by the Administrator and Services Company.

5. Report of the external auditor of the Statement of Income and Expenditure of the Holders' Association for 2021

The Chairman introduces this point of the agenda and explained the audit analysis carried out by the auditor RSM Gassó. The audit analysis is referred to year 2021. The report is in Spanish and English. A full copy is available in the web page <https://www.holidayclubcanarias.com/members/>

It is explained that the expenses are booked in the accounts of the services company and the auditor has verified that:

- a) The auditor has seen the real Statement of Income and Expenditure of the year 2021.
- b) Expenses are duly recorded in the accounts and correspond to actual invoices.
- c) There is an analytical accounting in Holiday Club Canarias Resort Management S.L.U. to allocate the expenses to the different resorts.
- d) The real Statement of Income and Expenditure of the club is in line with the accounting of Holiday Club Canarias Resort Management S.L.U.
- e) The amount of expenses allocated to the Club is reasonable, i.e., respond to a rational parameter of allocation.

The costs of the auditor have been considered as part of the costs of the Holders Association.

The audit report is thus acknowledged by all attendees and no additional comments are made.

6. Report on the repossession by developer of weeks of holders in default. Prorogation of the 2011 resolution

Mr. Roberto Picón has prepared a report on the repossession of weeks of holders in default in the payment of maintenance fees. In 2022 there have been 77 weeks reposessed.

The report also includes the evolution of delinquency during the last years. Delinquency in 2012 reached 6.72%, the percentage in 2019 was 3.66%, year 2020 was 7.85% and the percentage for the year 2021 was 7.42%.

The increase of the bad debt in 2020 and 2021 is likely to be due to the Covid pandemic and the impact it may have had on families and their budgets.

The Chairman requests that previous resolutions acknowledging repossessions by HCCSM against the payment of current year maintenance fees are renewed for future years, as readiness by HCCSM to continue repossessing is strictly subject to this condition.

The Chairman requests that the 2011 resolution is extended for subsequent years in the event of repossessions.

A voting takes place, and all holders vote in favour. No holder raises any objection or wants to abstain. Therefore, the following resolution is unanimously passed:

- ⇒ Holiday Club Canarias Sales & Marketing S.L.U. is authorized to continue repossessing in the future weeks of clients in default in the payment of their maintenance fees and in those cases, it will pay to Holiday Club Canarias Resorts Management S.L.U. the outstanding maintenance fee for the year when the repossession takes place.

For the avoidance of doubt, Holiday Club Canarias Sales & Marketing S.L.U. has the right to do that but is under no obligation to carry out said repossessions.

7. Presentation of the budget submitted by the services company Holiday Club Canarias Resort Management S.L.U. for rendering services to the resort and the unit holders in 2023 and its approval, as the case may be

Mr. Lucock asks Mr. Picón to present to the holders the budget submitted by the services company Holiday Club Canarias Resort Management S.L.U. to the Holders Association to provide services to the Holders in 2023. The budget includes a grand total of 1,180,055.59 Euros, including an amount of 52,500.00 Euros as bad debt provision. This budget proposal includes the total amount to be paid by all holders of weeks to Holiday Club Canarias Resort Management S.L.U. as consideration for the services the company will provide during the year 2023 pursuant to the standards based on which have been prepared for the corresponding budgets.

Mr. Picón explains the budget to the Holders. The outcome of the budget is that the maintenance fee payable by the Holders will increase by 21.53% in comparison to the maintenance fee payable under to the budget of 2022. Mr. Roberto Picón also shows the evolution of the maintenance fee during the last five years.

Maintenance Fee CLUB PLAYA AMADORES

| | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | Increase 2018 to 2023 | Average 5 years |
|--------------|----------|----------|----------|----------|----------|----------|--------------------------|--------------------|
| T1 | 464,73 € | 468,07 € | 489,02 € | 446,05 € | 493,96 € | 600,29 € | 135,56 € | 27,11 € |
| SUITE | 686,27 € | 691,22 € | 722,15 € | 658,69 € | 729,45 € | 886,27 € | 200,00 € | 40,00 € |
| T2PH | 723,55 € | 728,76 € | 761,38 € | 694,47 € | 769,07 € | 934,62 € | 211,07 € | 42,21 € |
| | 0,72% | 4,48% | -8,79% | 10,74% | 21,53% | | | |

If the budget is approved, the services company Holiday Club Canarias Resort Management S.L.U. will issue the corresponding maintenance fee to each of the holders of the week including the corresponding IGIC (i.e., VAT).

The Chairman explains:

- **Staff** - Hotel unions in Spain agreed in November 2022 to an increase in the minimum wage. In the hotel sector this is a 3% increase that will be paid backdated to January 2022. In January 2023-2024-2025 the increase will be 2,5%.
- **Electricity** - The electricity costs are based on the consumption during 2022. The main consumption is during the summer season when the air conditioning is used. The cost per kW at the beginning of 2022 was 0,09€, and the cost over the past 6 months is 0,21€ per kW. The forecast is based on a downward trend in price per kW and is set for 2023 at 0,19€ per kW.
- **Telephone** - The costs relate to a bundle from Telefonica that includes all lines, maintenance, fiber optic lines into the rooms etc.
- **TV tax** - This is a Spanish tax that must be paid for having a TV in the rooms.
- **General costs** - General costs that affect all resorts are split by number of units and allocated to each resort.

No holder raises any objection to the specific terms budget or wants to abstain. All holders show their conformity with the budget so that the budget is unanimously approved and the maintenance fees to be paid by each holder are approved.

Therefore, the following resolution is unanimously passed:

- ⇒ The budget submitted by the Services Company and Administrator for 2023 is approved.
- ⇒ Following additional measures are agreed:
 - The Services Company will charge the total of the maintenance fees to the holders, splitting the total of the budget among the holders.
 - Payment of the maintenance fees shall be made before 14th February 2023.
 - Non-payment of the maintenance fees on time will trigger a penalty as per the by-laws of the Holders Association.

8. Appointment and/or renewal as appropriate, of the Chairman of the Holders' Association

Mr. Calvin Lucock is unanimously re-elected as Chairman of the Holders Association in the terms foreseen in the by-laws and in the Spanish Act on Condominiums ("*Ley de Propiedad Horizontal*").

Mr. Calvin Lucock thanks all attendees for their support and confidence.

9. Appointment and/or renewal as appropriate, of the Vice-chairman of the Holders' Association

Mr. Roberto Picón is unanimously re-elected as Vice-Chairman of the Holders Association in the terms foreseen in the by-laws and in the Spanish Act on Condominiums ("*Ley de Propiedad Horizontal*").

Mr. Roberto Picón thanks all attendees for their support and confidence.

The Chairman states expressly his thanks for the services rendered by Mr. Roberto Picón as Vice-Chairman during 2021, which is confirmed by all attendees.

10. Appointment and/or renewal as appropriate, of the Secretary of the Holders' Association

Mr. José Puente is unanimously re-elected as Secretary of the Holders Association in the terms foreseen in the Spanish Act on Condominiums ("*Ley de Propiedad Horizontal*").

Mr. José Puente thanks all attendees for their support and confidence.

The Chairman states expressly his thanks for the services rendered by Mr. José Puente as Secretary during 2021, which is confirmed by all attendees.

11. Appointment and/or renewal as appropriate, of the Administrator and Services Company

It is explained that Holiday Club Canarias Resort Management S.L.U. was appointed in 2011 as administrator and manager of the Association to manage the resort and the Association.

Holiday Club Canarias Resort Management S.L.U. is unanimously re-elected as **Administrator** of the Holders Association in the terms foreseen in the Spanish Act on Condominiums ("*Ley de Propiedad Horizontal*"), and as **Services Company** of the resort in the terms foreseen in the Spanish Act on Timeshare ("*Ley 4/2012 de Aprovechamiento por Turnos*").

As part of this item of the Agenda, the Chairman addresses to the attendants the convenience to renew the existing contract between the Association and the Services Company, on the same terms as until now. The idea is to extend the duration for another term equal to the one that is about to lapse. All attendants express their agreement to the motion and therefore following decision is unanimously passed:

- ⇒ It is agreed to renew the management and administration services agreement with the Services Company under which it renders services to the Association and performs as the Administrator of the Club.
- ⇒ Renewal shall be in the same terms as per the existing contract and for a new term equal to the one that is about to lapse.
- ⇒ Full powers are granted to the Chairman to enter and execute the new management and administration services agreement in the terms and conditions that he deems fit, appointing HCCRM as manager and administrator, and any other executory, additional, informative, complementary, or rectifying documents, both private and public. For such purposes, powers are granted to (i) appear before the relevant Spanish Administrative Authorities and make declarations and sign all necessary documents and to do whatever is necessary or appropriate in connection with the powers granted; (ii) arrange and sign all types of whatever public and private documents are required to exercise the powers conferred, to ratify, extend or renew said document, to rescind or cancel them; (iii) delegate all or any of the powers contained in this document in favour of any other attorney, and to withdraw any such delegation as he shall deem appropriate, to which effect the attorney may execute any private or public documents required.

⇒ Powers of attorney are granted to the Chairman, Vice-chairman, and the Administrator so that any of them on behalf of the Holders Association may submit the new management and administration agreement to the Land Property Registry and effect the necessary declarations as regards the identity of the services company.

12. Questions and answers

The Chairman introduces the questions and motions raised by holders that have been sent in writing (by email) to the Administrator before this meeting:

1) Questions submitted by Mr. Keld Hvidbjerg on behalf of OPCA Denmark.

Refurbishment - When is it expected that refurbishment will begin, and what is expected to be done? Will a team be made; how do you want the conditions to be? There are reports, that tiles have started to loosen on the terraces, is this a big problem? There are problems with the sewers which are under the apartments, is that a big problem? The Jacuzzis are getting old and worn, thus expensive to maintain and use. Should they be replaced with new ones, or should they be removed completely, to keep ongoing costs down. If a new jacuzzi is purchased, the costs must be applied to the apartment in question, both purchase and consumption.

The Chairman mentions that the main renovation relates to the terrace tiles and the bathrooms. It's a challenge to maintain the Jacuzzis, as parts are either difficult to get or no longer available and the respective costs cannot be assigned to the respective apartment as all apartments form part of the Holders of Rights Association. Price quotes have been requested to fix both the terrace tiles and bathrooms. However, there is not enough money available in the reparation and renovation fund. It was agreed to refurbish the Club Playa Amadores terrace garden planters and tiles, as well as the bathrooms at the same time. The holders present discussed the costs involved and if the total amount cannot be funded from the reparation and renovation fund to apply a deep maintenance fee of max. 200€ per week for 2023, only once all costings and plans have been made and approved. The invoice for the deep maintenance would be issued in March enabling OPCA to communicate this to their holders. The Chairman also informed that the renovation works for Club Playa Amadores and Club Jardin Amadores cannot be done simultaneously, as those holders need to be accommodated in one of the other resorts. The suggestion, that was made by Mr. Braathen, not to shut down the resort but renovate apartment by apartment, will be looked at as this is not ideal with regards to cost effectiveness. A communication channel will be implemented to transmit information during the year with regards to the proposals for the renovations. Contact information was recorded.

Jacuzzi - Jacuzzis are getting old and worn, thus expensive to maintain and use. Should they be replaced with new ones, or should they be removed completely, to keep ongoing costs down. If a new jacuzzi is purchased, the costs must be applied to the apartment in question, both purchase and consumption.

Mr. Roberto Picón mentions that it's a challenge to maintain the Jacuzzis, as parts are either difficult to get or no longer available. The respective costs cannot be assigned to the respective apartment as all apartments are part of the Holders of Rights Association.

Children's pool - There is a children's pool in the pool area, which can be difficult to see, especially when the sun is shining down on the pool. A railing or some form of bench must be made half.

The Chairman indicates that all renovations and changes are subject to legal safety measures, and that the recent renovation of the pool adheres to the legal guidelines. However, a simple indication to increase visibility will be looked at.

Reintroduction of the maintenance program - It is not only a great wish to get the maintenance program started again, but also a must, which can change unpaid maintenance. The holiday guests are coming now as before, so how soon can it be started again?

The Chairman confirms that the free maintenance programme remains suspended for the foreseeable future. Should the necessity arise in the future, Holiday Club will study the possibility to reintroduce the programme.

Purchase of the Apartments - Will Holiday Club offer to buy the apartments back from the holders again? Will one only receive them for free from the holders in the future? Will there be weeks that you do not want to receive? If there are weeks you do not want to receive, it will affect the holders in the long run, with unpaid maintenance, is it morally correct by Holiday Club?

The Chairman informs that holders can list their weeks on the resale programme as always. In all cases, Holiday Club deals with holders on a case-by-case basis to assist if they wish to terminate their contract.

Reduction of costs - It is to be expected that Holiday Club tries to reduce all costs as much as possible, what do we need to have, and what is nice to have?

The Chairman informs that we have currently seen a reduction of 10% in energy consumption by encouraging sustainability (recommendations to save water and electricity are available on the website and by notification card on the bathroom sink tops). Further costs savings are being looked at.

The welcome package - There are several, who have expressed the content of the welcome package, the big wish is tea, coffee, milk, sugar, and water, but what has been the result of the welcome package? That's what the welcome package contained on Vista. what do we need to have, and what is nice to have?

The Chairman confirms that the current welcome pack contains sachets of tea, coffee, sugar, and tins of milk, as well as one 1ltr bottle of still water. With regards to the request for the return of the bottle of red wine and to satisfy the holders that would like to be able to have some wine upon their arrival, we could give the option to those holders to purchase a bottle of wine at the receptions for a trial period.

Kitchenware - There is limited equipment in the kitchen, i.e., place mats for hot items were desirable. Large cutting boards, salad sets, plastic bowls with lids, shot glass, breadbasket, can opener. A manual for the Micro oven is missing. An update of the kitchen equipment in all the hotels. Proposals for updating are attached.

Mr. Roberto Picón informs that all apartments are equipped with the necessary kitchen equipment and a can opener is available in all units. It is unfortunately not possible to satisfy everyone due to the variation in requirements of thousands of holders. The user manuals for new kitchen appliances could be left in one of the cupboard drawers, but cannot be replaced if worn, torn or get missing. If any help is required with the functionality of electrical appliances, the maintenance team can be contacted for help through the reception.

Solar cells in the hotels - With the new situation with electricity / gas prices, the interest in solar cells for power and for heat must be very large. What options do we have at the hotels?

The Chairman indicates that the installation of solar panels has been studied internally and Club Playa Amadores has sufficient space to place them. The study was also carried out by one of the Danish holders who is a solar panel installation engineer. However, the options are still being looked at, but the installation cost and profitability cannot be compared to other EU countries.

2) Questions submitted by Mr. Gosta Nilsson on behalf of OPCA Nordic.

Maintenance - We can state that maintenance has been neglected in several areas of the facility and that there is a great need for an upgrade. What short-term plans are there to immediately deal with the acute problems such as sewage odours in some apartments, tiles falling off the walls and so on. We believe it is of the utmost importance to maintain the high standard and HCC reputation to offer first class holiday accommodation.

The Chairman mentions that the sewage smell is generated by the sewage located near the beach and does not come from the Club Playa Amadores apartments. With regards to the tiles, bearing in mind that there is not enough money available in the Renovation and Reparation fund, it was agreed to refurbish the Club Playa Amadores terrace garden planters and tiles, as well as the bathrooms at the same time, which will result in a

deep maintenance fee of max. 200€ per week for 2023. The invoice for the deep maintenance will be issued in February / March enabling OPCA to communicate this to their holders.

Cost saving proposal - This proposal contains proposals for measures that can be implemented at short notice without any large investments.

1. Remove all drying tumblers from all apartments with immediate effect and replace with drying racks for the balconies. Dismantling of tumble dryers can be carried out by our own staff at no extra cost. The cost of purchasing drying racks is negligible.
2. Install reduction nozzles on all water taps this measure will reduce the overall total water consumption and electricity or gas consumption for hot water. Example: The Altered: Nozzle Dome® is optimized for public areas where you need high efficiency but still with maximum savings. Our Dome® Technology creates a water dome that diffuses into a water spray. Giving you a full experience with only 0.4 L/Min or 96% savings. See examples of reduction Nozzles at this link <https://alteredcompany.com/sv>. This is an example of one of several suppliers in the market. Cost approx. 32 € / Unit + 10 min work.

Mr. Roberto Picón informs that if the tumble dryers are taken away, there is no space available to store them in the event holders want to have the dryers back. No decision was taken. Mr. Roberto Picón agrees to install reduction nozzles on the water taps and it was mentioned that we have currently seen a reduction of 10% in energy consumption by encouraging sustainability (recommendations to save water and electricity are available on the website and by notification card on the bathroom sink tops). Further costs savings are being looked at.

Financial reporting routines proposal - Proposes in general that the statutes of the respective Club be changed so that a partial result for January - September, i.e. three quarters, the same year as the holder meetings to take place will be available on the website of each resort prior to holders annual general meeting. This procedure would provide more relevant basis for assessing budgets for the following year after the holders' meetings have taken place. Results should be clear and available on the website of each resort no later than March 31, i.e., during the first quarter, the year after the financial year.

The Chairman agrees to look at this point and try to have a summary of the first nine months available for next year's meeting.

Scandinavian TV channels – Required, for example, Norwegian channels such as Nyhetskanalen TV2 and others Scandinavian TV channels. The reception of the Swedish TV channel TV4 does not work satisfactorily for long periods of time.

The Chairman mentions that satellite systems can be installed in homes, but legally it is not possible to do this at hotels. However, now the Wi-Fi has improved, chrome casts or firesticks can be plugged into the TV.

3) Questions submitted by Mr. Robert Buchanan

Courtesy bus - HC should look at issuing passes to guests when they check in to be shown when boarding the courtesy bus, as there may well be people using the service who are not actually staying at any of the HC complexes. Holders should also be given priority, like the set up for the Wi-Fi, as we after all are the ones paying for the service. A bigger bus is clearly needed at peak times/high season - also checks and procedures in place to stop the free for all chaos we have experienced, and it was a complete shamble.

Mr. Roberto Picón understands that only clients (holders and non-holders alike) that stay at the resorts are using the bus.

4) Questions submitted during the meeting:

Meeting - How much is the cost of the meeting facilities and where can the meeting documents be accessed?

Mr. Roberto Picón informs that the cost is approx. 1.500€. The meeting documents are uploaded on hccanarias.com and can also be accessed on the website <https://www.holidayclubcanarias.com/members/>

Purchase of weeks - A holder requested more info on the purchase of weeks.

The Chairman informs that more information can be obtained from the onsite representative.

All attendees acknowledge the questions and the answers given.

The Chairman expressly thanks the holders attending the meeting for giving up part of their holidays and spending the time at this meeting deciding issues which affect all holders, and he particularly thanks the representatives from OPCA Denmark, OPCA Nordic.

13. Granting of powers to remedy the resolutions passed, as the case may be

The Secretary explains that it is convenient to foresee the possibility that the above resolutions may need to be remedied, provided it is always in the necessary terms as to implement the resolutions passed not to change them. Therefore, the following resolution is unanimously passed:

- The Holders Association grants powers of attorney to the Chairman Mr. Calvin Lucock, to the Vice-Chairman Mr. Roberto Picón and to the Secretary Mr. José Puente, so that any other, acting on their own and on behalf of the Holders Association may appear before a Spanish Notary and grant a public deed raising these resolutions to public deed and submitting them for registration to the Land Property Registry.
- The Holders Association grants powers of attorney to the Chairman Mr. Calvin Lucock, to the Vice-Chairman Mr. Roberto Picón and to the Secretary Mr. José Puente, so that any other, acting on their own and on behalf of the Holders Association may take on behalf of the Holders Association any necessary step as to remedy and cure any of the resolutions passed in this meeting, provided no change such remedy or cure does not alter the sense of the resolution.
- For the above purposes, powers are granted to (i) appear before the relevant Spanish Administrative Authorities and make declarations and sign all necessary documents and to do whatever is necessary or appropriate in connection with the powers granted; (ii) arrange and sign all types of whatever public and private documents are required to exercise the powers conferred, to ratify, amend, extend or renew said documents, to rescind or cancel them; (iii) delegate all or any of the powers contained in this document in favour of any other attorney, and to withdraw any such delegation as he shall deem appropriate, to which effect the attorney may execute any private or public documents required.

14. Approval of the Minutes

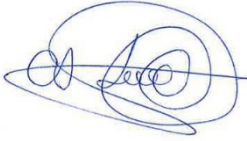
According to the terms of the law, the minutes will be prepared by the Secretary and once they are ready, the Minutes will be signed by the Chairman and the Secretary of this Meeting.

These minutes will be uploaded into the webpage <https://www.holidayclubcanarias.com/members/> and will be made available to all holders. In accordance with Spanish law all holders that have not attended in person to the meeting are informed that, in line with previous years, they have the right to express within 30 days their discrepancy as regards any of the resolutions passed in this meeting once that they receive a copy of the minutes with the wording of resolutions. If they wish to raise any discrepancy with the voting they should remit it in writing by registered mail (or any other mean that provides proof of remittal) to the attention of the Secretary of the Holders' Association of Club Puerto Calma at the email address customerservices@hccanarias.com. If no written discrepancy is received within a period of 30 days, it will be considered that they agree and consent to the resolutions passed, and their relevant votes will be counted as part of the votes voting in the same sense as the resolution passed in the meeting. If any written discrepancy is sent, this will be reflected in an addendum to the minutes that will be uploaded in the webpage <https://www.holidayclubcanarias.com/members/>

Powers are granted to the Chairman, Vice-chairman as well as to the Secretary so that, should it be necessary, any of them may, indistinctly, in the name and on behalf of the Holders Association, execute the aforementioned resolutions and particularly in order to issue a certificate of the resolutions adopted, and if appropriate to appear before a Public Notary with the most ample faculties, in order to grant and sign the necessary Public Deeds, so that the aforementioned resolutions and the legal transactions arising from them

may be formalised, and to raise them to the status of a Public Deed, for all the pertinent legal effects, even for the inscription of the same at the Land Property Registry.

The meeting was closed on Friday, 2 December 2022 at 16:30.



THE CHAIRMAN OF THE MEETING
Mr. Calvin Lucock



THE SECRETARY OF THE MEETING
Mr. José Puente