

HOLIDAY CLUB

Dear Subscriber,

It is with great pleasure that we welcome you to our newsletter.

Thank you for your continued support, and we hope you enjoy reading.



Good-to-Know

Streamlined Activity Booking

Responding to guest feedback for ahead-planning, we have introduced an online booking system for all activities and excursions. Visitors can now conveniently browse, select, and reserve their preferred experiences through our user-friendly digital platform, simplifying the planning process for a seamless vacation, offered by our Service Provider, MTS Globe. Should you prefer a more personalized excursion that tailors your needs, our receptionists are happy to help to advice you about the excursions and activities Gran Canaria offers.

[book your activity here](#)

Towel Service Revamp

In an effort to reduce waste and enhance convenience, we have revised our towel service policy. Guests will now collect their pool and beach towels from the main reception, rather than having them provided in the rooms. A refundable deposit will be retained to non-member visitors to encourage the responsible use and return of these linens.

Pool Information Signs

New clear and helpful pool information signs are in the making and will be installed around the resort's swimming areas. These signs display pool hours, depth markers, safety rules, and other important details to ensure guests can enjoy the facilities safely and with full awareness of the policies. The signs use bold, easy-to-read text and symbols for maximum visibility.

Restricted Access Areas

New signage has been put in place at the entrance of each resort to clearly demarcate restricted access. These measures help maintain the privacy and security, and guests are encouraged to respect access designations for their own safety and the integrity of the resort.

Activities Programme

Upon request of many of our members, we have relaunched the activities programme to elevate the guest experience. The programme, which was suspended for a couple of years, will be available on specific days initially at Holiday Club Puerto Calma and Holiday Club Sol Amadores.

Food and Beverage outlets

We are working closely with our onsite food and beverage partners to enhance the dining and drinking experiences, looking at creating inviting and comfortable areas as an added value to a truly memorable holiday.

Resort Upgrades 2024 season

The following enhancements demonstrate our unwavering commitment to providing an exceptional resort experience. We look forward to welcoming you to enjoy these latest upgrades during the 2024 season and beyond.

Holiday Club Playa Amadores





Terraces and bathrooms

As part of our ongoing commitment to providing our guests with the highest level of comfort and luxury, the resort apartments will be gradually undergoing a significant upgrade to the shower facilities and terrace.

The terrace of the pilot unit has been outfitted with an aesthetic new fence that features glass transparent panels and sturdier construction to ensure comfort and safety, and to eradicate seepage and ongoing maintenance of the former flowerbeds.

The toilets and existing massage shower units, which have served our guests well over the years, have reached the end of their lifespan. The shower units will be replaced with modern shower cabins featuring a contemporary design that supplies added cubical space, efficient water management and easy access.

Holiday Club Sol Amadores



Jacuzzis

The resort Jacuzzis have received a complete refurbishment, including a fresh coat of paint and repair of the fiberglass shell. Guest can now enjoy this luxurious amenity with the peace of mind that it has been meticulously maintained to the highest standards. A perfect spot to unwind after a day of activities.

Upgraded Entrance Security

For enhanced access control and guest privacy, the resort's main entrance has been fitted with a new video intercom system with keycard entry, allowing only registered guests and authorized personnel to access the property. The intuitive interface and high-definition cameras provide an added layer of security to welcome visitors in a safe and streamlined manner.

Efficient pool heating

As part of our ongoing sustainability initiatives, we have invested in a state-of-the-art pool heat pumps to replace the aging system. This new equipment provides reliable, energy-efficient heating for our pool, ensuring a comfortable swimming experience even during cooler weather.

Holiday Club Puerto Calma



Professional TV with Chromecast and Netflix Smarter connectivity

All rooms have been fitted with the Philips Professional, designed for with advanced connectivity and versatile configuration. By integrating Chromecast, it makes streaming content quick and easy, while Android and the Google Play Store offer endless possibilities.

The Philips Professional with full HD 43" Led screen and 1920x1080p resolution is fast, versatile and easy to navigate, optimized for native

Android apps.

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As part of our ongoing sustainability initiatives, we have invested in a state-of-the-art pool heat pump to replace the aging system. This new equipment provides reliable, energy-efficient heating for our pool, ensuring a comfortable swimming experience even during cooler weather.

Swimming pool opening times

With the warm temperatures during the month of August, the opening hours of the swimming pool will be extended. Typically, the pool is open from 10:00 to 18:00 hrs, but starting on the 1st of August, we will be keeping the pool open until 20:00 hrs. each evening through the end of the month. The extended hours will allow more flexibility to enjoy a refreshing swim or relax by the poolside during the still-pleasant evening hours.

Room Towels

It was time for an upgrade of the bathroom towels, and after researching various options, we settled on a set of luxurious white towels. The new towels are made of a thicker, more absorbent cotton material that feels incredibly soft, and will complement the decor in our guest rooms perfectly. Larger pool towels are available at the reception to preserve the quality and cleanliness of the bathroom towels.

Smart sunbed management

Say goodbye to the hassle of reserved yet unused sunbeds. This season, David, our lifeguard, on his days of work, has implemented a system where sunbed availability is actively monitored and controlled *in the early morning*.

29/05/2024: celebrating David's birthday at the pool



Members Exclusive



Annual General Meeting

This year's Annual General Meeting will be held on Friday the 8th of November 2024. First call at 09:00 hrs. Second call at 09:30 hrs. Venue to be communicated.

The documentation for the meeting is available on our official website. The information previously hosted on hccanarias.com has been migrated.

[access here](#)



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